

Questions for RFQ - School Space Tech Project

Q1. Regarding Goal 1:” Updating our designs to develop a front end website to replace our current wordpress holding site (www.school-space.org)”.

Is there any design guideline or any user research material provided by the School Space?

We have previously conducted some design and user research work which would be made available to the contract winner, although we do envisage the design work will need extending/updating

Q2. Regarding Goal 1, does School Space wish to continue using Wordpress or are any other solutions also acceptable?

Other solutions are definitely acceptable

Q3. Regarding Goal 2: “Link this website to our existing booking system to display live availability of facilities”.

Does the currently implemented backend Booking System have and can provide availability information for each facility?

Yes, the current system has availability information for each facility, connected via a microservice.

Q4. Regarding Goal 3: “Adding new features to our administrative interface to ensure live bookings can be managed operationally”

Could you describe the new features related to administering live bookings in more detail? Is there a particular workflow that you would like to see implemented, or specific requirements of the "live bookings can be managed operationally"?

This has been included in the spec because we anticipate that we may come across changes which need to be made to our back end once we develop the website - for example more information pulling through the admin interface, changes to invoicing, etc. We appreciate that each of these would need to be spec'd out and if many arise this may result in less capacity to provide features on the front end.

Q5. Regarding key areas of development for this project, is there any more materials available describing new booking features for customers to ensure autonomy and flexibility, any details on the new financing features and Xero integration, and what improvements are needed for the admin interface?

Not at present

Q6. Are there any screenshots available of the existing booking system management interface?

Not at this stage of the process as this information is not publicly available

Q7. Is ReactJS used to develop the admin interface only?

ReactJS used to develop admin,school and customer interface

Q8. What components are developed using NodeJS and Express?

Backend Apis are developed using NodeJS & ExpressJS

Q9. Based on the Brief description, there will be no user study involved in this project (e.g. user interviews, user testing), is that correct?

Yes, unless the provider deems it essential

Is there any other tender documentation that is available and that we might need to complete your quotation.

Not apart from the answers to these questions, now publically available

Could you confirm if there are any other documents for this opportunity apart from the 'School Space Request for Quotations.pdf'? If there are please could you point me in the direction of where I can download these.

All information was made available on the tender and now these questions.

Also, is there any specific format or question response template for this opportunity that you require?

No, although it would be preferable if a response was submitted showing how the provider will address each of the selection criteria, with a corresponding roadmap.

1) Does the new website have to be in WordPress or can we use our own framework?

It doesn't have to be in wordpress, no

2) Will you consider the experience in API integration using the backend framework we use?

We would consider different API frameworks

3) Will you consider us if we have experience in all the tech with the exception of just one (although it can be picked up fairly quickly based on our past experience with other technologies)?

We will consider all applications but this may mean you score lower on our selection matrix

4) Will you consider us if we have built software in similar languages but it does not include a booking system?

We will consider all applications but this may mean you score lower on our selection matrix